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| ***Use Case Name:*** | Book Appointment | |
| ***Primary Actor:*** | Customer | |
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| ***Business Goal:*** | Successfully book an available appointment from the system | |
| ***Success Condition*** | Book an appointment without any problems | |
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| ***Main Path*** | *User System* | |
| ***login page*** | The Customer enters  the user name and password and press login | The system logs in the user and sends them to “Main page (customer)” |
| ***Main Page*** | Customer selects “List Of appointments” from selection | Send user to “List Appointments page” |
| **List Of Appointments** | The user selects booking date from collection and selects “book Appointments” | The system send user to the form “Book Appointments” |
| ***Book Appointment*** | The customer fills in booking information and selects submit | Message “You sure you want to create this appointment?” |
| ***Confirmation booking*** | Customer accepts booking | System sends and stores information on staffs “Review appointments” page for staff to review |
| ***Error*** | The user enters wrong username or password | The system will show a massage “Wrong User Name or Password entered Try Again ” |
| ***Error*** | The customer leave a blank box in the “Book appointment info” page/form. | The system sends an error “Not all field completed please check and fill out required sections” |
| **Error** | The staff adds incorrect data type | The system sends an error message “Fields are incorrectly filled” |

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| ***Use Case Name:*** | Update Appointment | |
| ***Primary Actor:*** | Customer | |
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| ***Business Goal:*** | Successfully Update an appointment | |
| ***Success Condition*** | Update an appointment without any problems | |
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| ***Main Path*** | *User System* | |
| ***login page*** | The Customer enters  the user name and password and press login | The system logs in the user. |
| ***Main page (customer)*** | The customer selects “My Booking” button. | The system navigates the user to the “My Booking “page. |
| ***My Booking*** | Customer selects appointment from list that needs updating and clicks update | System sends use to “Update appointment” page |
| ***Update appointment*** | Customer updates information and submits form | System message “You’re about to update your appointment. Do you want to continue?” |
| ***Confirmation*** | Accepts message | System sends the updated appointment to the staff “review appointment” page |
| ***Error*** | The user enters wrong username or password | The system will show a massage “Wrong User Name or Password entered Try Again ” |
| ***Error*** | The customer leave a blank box in the “Update appointment” page/form. | The system sends an error “Not all field completed please check and fill out required sections” |

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| ***Use Case Name:*** | Delete Appointment | |
| ***Primary Actor:*** | Customer | |
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| ***Business Goal:*** | Successfully Delete an appointment | |
| ***Success Condition*** | Delete an appointment without any problems | |
|  |  | |
| ***Main Path*** | User System | |
| ***login page*** | The Customer enters  the user name and password and press login | The system logs in the user. |
| ***Main page (customer)*** | The customer selects “My Booking” button. | The system navigates the user to the “My Booking “page. |
| ***My Booking*** | Customer selects appointment from list that needs deleting and clicks delete | System message “You’re about to update your appointment. Do you want to continue?” |
| ***Confirmation*** | Accepts message | System deletes appointment |
| ***Error*** | The user enters wrong username or password | The system will show a massage “Wrong User Name or Password entered Try Again ” |
| ***Error*** | The customer leave a blank box in the “Update appointment” page/form. | The system sends an error “Not all field completed please check and fill out required sections” |

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| ***Use Case Name:*** | Views List Of Appointment | |
| ***Primary Actor:*** | Customer | |
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| ***Business Goal:*** | Successfully views all available appointments | |
| ***Success Condition*** | Views all available appointment without any problems | |
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| ***Main Path*** | *User System* | |
| ***login page*** | The Customer enters  the user name and password and press login | The system logs in the user and sends them to “Main page (customer)” |
| ***Main Page (customer)*** | Customer selects “views list of appointments” | The system navigates the user to the “list of appointments “page and appointments are listed |
| ***Error*** | The user enters wrong username or password | The system will show a massage “Wrong User Name or Password entered Try Again ” |

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| ***Use Case Name:*** | Filters Appointment by date | |
| ***Primary Actor:*** | Customer | |
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| ***Business Goal:*** | Successfully filters all available appointments by date | |
| ***Success Condition*** | Filters all available appointment by date without any problems | |
|  |  | |
| ***Main Path*** | *User System* | |
| ***login page*** | The Customer enters  the user name and password and press login | The system logs in the user and sends them to “Main page (customer)” |
| ***Main Page (customer)*** | Customer selects “views list of appointments” | The system navigates the user to the “list of appointments “page and appointments are listed |
| ***Filter Report*** | Customer selects time frame | Systems brings up results from selected time frame |
| ***Error*** | The user enters wrong username or password | The system will show a massage “Wrong User Name or Password entered Try Again ” |
| **Error** | The staff adds incorrect data type | The system sends an error message “Fields are incorrectly filled” |
| **Error** | The staff enter dates before today’s date | The system sends an error message “Enter dates that are after today’s date ” |